

REFERENCE REPORT

**› CREFORM
TECHNIK GMBH**



CLEAR PROCESSES FOR GREATER EFFICIENCY

INDUSTRY

Production automation

PRODUCTS

Conveyors, work tables, flow racks,
automated guided vehicles AGV/AGS,
material trolleys, crawlers,
mobile assembly lines

NUMBER OF EMPLOYEES

55

LICENSES

23

ABAS ERP IN USE SINCE

2013

LOCATIONS THAT USE ABAS

Germany

WEBSITE

www.creform.de

CLEAR PROCESSES FOR GREATER EFFICIENCY: DRIVEN BY THE PREVIOUS SUCCESS WITH ABAS ERP, CREFORM FURTHER EXTENDS THE USE OF THE SOFTWARE

For more than 60 years, the CREFORM material handling system has been ensuring an efficient material flow for companies from many different industries. Originally developed in Japan, it has been successfully marketed in Europe by CREFORM Technik GmbH since 1999. Work tables, flow racks, transport and picking trolleys are just some of the many structures that can be realized on request, while the product range also includes automated guided vehicles, conveyors and various accessories. The products are characterized by a high degree of flexibility, because the modular components are adapted exactly to the requirements and individual customer requests. Therefore, it is important to use a modern ERP system that is highly suitable for the manufacturing industry and adapts agilely to the process-specific characteristics. Since 2013, CREFORM has therefore relied on abas Software GmbH from Karlsruhe, Germany, and its solution abas ERP, which is specially developed for midmarket manufacturers.

CREFORM®



ABAS ENSURES HIGH PROCESS RELIABILITY

The software supports material flow experts from purchasing, production and sales to financial accounting and connects the departments into a continuous process chain. In this way, CREFORM can not only optimally track all business processes, but also achieves enormous benefits in terms of transparency. abas ERP combines all information into a central database and thus creates the basis for fast and reliable work. This is also evident in the connection of the Enterprise Content Management (ECM) system from ELO, from which the employees can directly access abas ERP data and provide documents with appropriate keywords. "Before we started using abas ERP, our company processes were very complicated and difficult to trace," says Jonas Deimel, Head of Internal Sales at CREFORM. "Since the ERP implementation, we have made great progress in this respect and have been able to optimize our processes significantly."



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Kevin Lohrer, IT Specialist at CREFORM



UPGRADE DRIVES EFFICIENCY

This has recently been reinforced by the upgrade to the current software version. The improved guidelines provide much clearer user guidance and, together with the newly developed standard process types, considerably increase efficiency. At CREFORM, this is particularly noticeable when dealing with returns and cancellations, while another major advantage results from being able to replace previously required customization with new standard processes, such as the invoice format ZUGFeRD 2.1, which is now supported.

A PARTNERSHIP WITH A FUTURE

With the aim of exploiting the full potential of the software, CREFORM is currently expanding the installation with additional abas modules. For example, the ERP provider's business intelligence tool was recently introduced, which allows the company to perform significantly more detailed analyses and reporting, and thus has a solid basis for decision-making. Furthermore, the go-live of the abas Quality Management (QM) module is planned in the short term, with which CREFORM would like to handle its entire complaint management in the future, among other things.

Previously, the material flow specialist used a separate third-party system for this purpose, which implied a high risk of errors in addition to the effort required for data transfer. Also, the service area is to be completely implemented in abas ERP in the future, so that the company can, for example, create more targeted engineer schedules and handle repairs more easily. In addition, the company plans to introduce the abas Shopfloor solution for plant data collection in the medium term, so that production employees can flexibly carry out processes such as time and material entries anywhere via tablets. “In our view, abas is the right ERP provider to make us ready for the future,” concludes Kevin Lohrer, IT specialist at CREFORM. “Thanks to the software's high level of adaptability, all business processes can be easily mapped – so we are also ideally equipped for emerging requirements.”





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